

Office of Audit Services P.O. Box 942701 Sacramento, CA 94229-2701

Telecommunications Device for the Deaf - (916) 795-3240 (916) 795-0900, FAX (916) 795-4023

December 14, 2007

AGENDA ITEM 4

TO: MEMBERS OF THE FINANCE COMMITTEE

I. SUBJECT: Quarterly Status Report

II. PROGRAM: Audit Services

III. RECOMMENDATION: Information only

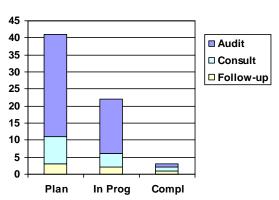
IV. SUMMARY:

In accordance with the Finance Committee's Audit Resolution Policy and Procedures, the Office of Audit Services presents its Quarterly Status Report of audit activity. The following provides the status of audits and special projects as of September 30, 2007.

1. Status of projects and activities in the Fiscal Year 2007 / 2008 Board approved annual Audit Plan

A. Internal Audits – Internal audit projects and consulting assignments focus on compliance, and the effectiveness and efficiency of CalPERS operations, systems, policies, and procedures. Detail on these projects is provided on Attachment 1A.

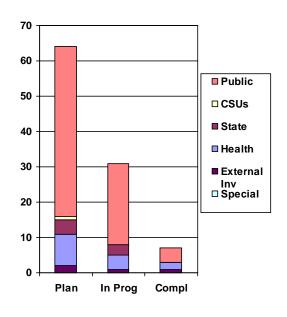
2007/08 Board Approved Audit Plan	Plan	In Progress	Complete
Audit Projects	30	16 ^A	1
Consulting Projects	8	4	1
Audit Follow-up	3	2	1



^A – Includes audits started in prior fiscal year as shown in Attachment 1A.

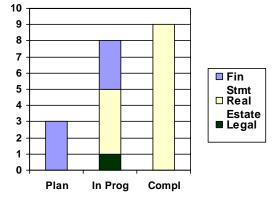
B. Field Audits and Reviews– Field audits and reviews include compliance reviews of employer entities belonging to the System, audits of health maintenance organizations contracting with the System, compliance audits of health care third-party administrators, and audits of external providers of investment-related services. Detail on these projects is provided on Attachment 1B.

2007/08 Board Approved Audit Plan	Plan	In Progress	Complete
Public Agency Reviews	48	23	4
California State Universities Reviews	1	0	0
State Agency Reviews	4	3	0
Health Plan Audits	9 ^A	4	2 ^A
External Investment Managers	2	1 ^A	1
Special Projects for PA	As requested	0	0



C. Contract Audits – Contract audits include audit work performed by external auditors. The number of real estate and legal fee audits is determined over the course of the fiscal year. Detail on these projects is provided on Attachment 1C.

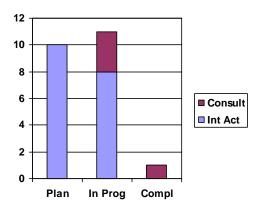
2007/08 Board Approved Contract Auditor	Plan	In Progress	Complete
Financial Statement Audits	3	3	0
Real Estate Audits	As requested	4	9
Legal Fee Audits	As requested	1	0



^A- Includes projects started in prior fiscal year as outlined in Attachment 1B.

D. Management Consulting Projects - In addition to the specific projects in the approved Audit Plan, during the year the Office of Audit Services responds to subsequent requests from the Board of Administration, Executive Management, and program divisions for audit and consulting projects. The approved Audit Plan includes an allocation of hours for these projects. Detail on these projects is provided in Attachment 1D.

Management Consulting Projects	Plan	In Progress	Complete
Management Consulting Projects	As requested	3	1
Office of Audit Services Internal Activities	10	8	0



2. Findings / Issues

During the first quarter of Fiscal Year 2007/08, we completed 4 reviews of contracting entities. The most frequently reported issues were not properly maintaining health enrollment documentation, payroll reporting errors, incorrect reporting of compensation and not enrolling eligible employees. The following table is a summary of the findings included in the audit reports issued during the first quarter of Fiscal Year 2007/08.

Type of Finding – FY 2007/08	Number	Number
	of	of
	Agencies	Findings
Health eligibility	3	7
Payroll reporting errors	3	5
Compensation	2	4
Enrollment	2	4
ACES security documents	3	3
Retirement contributions/payroll	1	1
information not reported timely		
Unused sick leave	1	1
Payrate reporting errors	1	1

Internal Audits

During the first quarter of Fiscal Year 2007/08, we completed one internal audit in the area of operational recovery planning. Key issues reported included the need to keep the disaster recovery unit informed of production changes, testing of the operational recovery plan, the need to keep plans up to date, and training plans for staff.

Audit Follow-Up

Consistent with the Board Approved Audit Resolution Policy and Procedures, the Office of Audit Services continued to work with management to either resolve or develop corrective action plans for audit issues more than one year old. Management is taking satisfactory action toward resolving outstanding issues. We will report on finding resolution status in detail in our next quarterly report as of December 31, 2007.

HIPAA-Related Findings

At the request of the Finance Committee, we have attached a special update on the resolution status of findings related to Health Insurance Portability and Accountability Act (HIPAA) reviews conducted by Office of Audit Services. The status of the findings still open from reports issued in August 2004 and October 2006 is found in Attachment 2A of this agenda item.

Health Plan Audits

We completed two audits of health plan contract compliance during the first quarter. The main issues identified in these audits include ensuring eligibility of enrollees, response times for appeals and determinations; ensuring training for staff and maintenance of training records, obtaining appropriate accreditations, and correct reporting and record-keeping regarding contractually-required performance measures.

Financial Statement Audits

The external financial statement auditor, Macias Gini & O'Connell, completed its audit of CalPERS' financial statements as of June 30, 2007, and presented an unqualified opinion at the November 2007 Finance Committee meeting. Macias Gini & O'Connell will present a draft management letter summarizing all its findings and recommendations related to the 2007 financial statement audit at the December 2007 Finance Committee meeting. Macias Gini & O'Connell will monitor these findings for satisfactory resolution and the Office of Audit Services will report on their completion to the Finance Committee in future meetings through our quarterly status reports.

Real Estate Audits

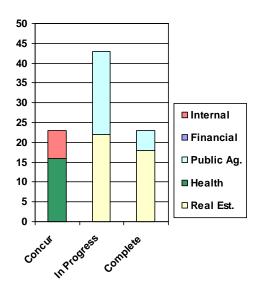
The external audit firm completed nine real estate audits in the first quarter of Fiscal Year 2007/08. In addition, we currently have two real estate compliance audits in draft awaiting responses. The most frequently reported issues are related to property managers' oversight, unallowable costs, various fees calculations, record keeping, and competitive bidding.

3. Findings / issues resulting from auditing work

A status of *Concur* indicates management has agreed with the finding and plans corrective action. *In Progress* indicates management is taking corrective action. *Complete* status indicates satisfactory resolution of the finding. *Unresolved* status indicates management does not agree with the finding or recommendation or has not taken adequate action; in such a case, the finding is referred to executive management for resolution. Detail on all outstanding and completed findings will be provided in detail in our next quarterly status report as of December 31, 2007.

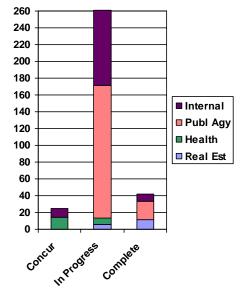
A. Findings / issues resulting from current year projects.

Activity	Concur	In Progress	Complete	Unresolved
Internal Audits	7	0	0	0
Financial Audits	0	0	0	0
Public Agency Reviews	0	21	5	0
Health Plan	16	0	0	0
Real Estate Audits	0	22	18	0
Total	23	43	23	0



B. Findings / issues resulting from prior years' projects.

Activity	Concur	In Progress	Complete	Unresolved
Internal Audits	12	90	9	0
Public Agency Review	0	158	22	0
Health Plan Audits	14	7	0	0
Real Estate Audits	0	6	11	0
Total	26	261	42	0



V. STRATEGIC PLAN:

This item is not a specific product of the strategic plan, but is required by the Finance Committee's Audit Resolution Policy and Procedures and the Office of Audit Services Charter.

VI. RISKS/COST:

General Counsel

This is an information item and does not result in any risks/costs. Staff is available to answer any questions that the Finance Committee may have.

Margaret Junker
Assistant Division Chief
Office of Audit Services

Larry Jensen, Chief
Office of Audit Services

Peter H. Mixon